

Emergency Medical Dispatch is a simple, yet complete program which identifies the medical emergency, gathers important information, determines the appropriate level of response, and provides pre-arrival instructions.

Case Entry - verifies the address and telephone number of the emergency, and then determines the patient's age, status of consciousness, status of breathing, and medical problem.

Key Questions - give the call-taker a much more accurate view of the patient so the care given is appropriate and in keeping with the seriousness of the injury or illness.

Dispatch Coding - The information obtained through Case Entry and Key questions is used to determine the appropriate dispatch code. This lets the dispatcher and responders know what is the appropriate level of response.

Dispatch Life Support - These are instructions that enable the dispatcher to assist callers in aiding the patient prior to responders arriving on scene. This can range from simple directions such as turning on the outside lights, to performing lifesaving tasks such as CPR, control of bleeding, or assisting with the birth of a child.

EMD Allows

A speedy questioning and patient evaluation.

An accurate selection of the appropriate response.

Relay of important patient and scene information to field responders.

The delivery of essential Dispatch Life Support.



Help Us Help You By:

- **Remaining calm** •
- **Staying on the line** •
- **Answering questions** •
- **Following directions** •

We Can Help You With

Abdominal Pain/Problems
Allergies/Envenomations
Animal Bites/Attacks
Assault/Sexual Assault
Back Pain
Breathing Problems
Burns
Carbon Monoxide
Cardiac or Respiratory Arrest
Chest Pain
Choking
Convulsions/Seizures
Diabetic Problems
Drowning
Electrocution/Lightning
Eye Problems/Injuries
Falls
Headache
Heart Problems
Heat/Cold Exposure
Hemorrhage/Lacerations
Entrapments
Overdose/Poisoning
Pregnancy/Childbirth
Psychiatric/Abnormal Behavior
Stab/Gunshot
Stroke
Traffic Accident
Traumatic Injuries
Unconscious/Fainting

And More!!!